

Team Approach to *Student Success*



IEPI Guided Pathways Workshop
September 27, 2019

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Dr. Natalie Culver-Dockins, Director, Counseling & Special Projects
Dr. Robert Pimentel, VP of Ed. Services & Institutional Effectiveness
Dr. Ray Ramirez, Director of Student Equity & Success

Presentation at a Glance

- **Benefits for students and the college**
- **SST Composition**
- **Student Pathway to Success**
- **Data Dashboard**

Student Services



**Student Services
Administrator**



Intervention Specialist



Counselor



**Financial Aid
Specialist**

Academics/Faculty



Division:

APA	Allied Health, Physical Education, and Athletics
AT	Applied Technology
Bus	Business Education
FPCA	Fine, Performing, and Communication Arts
Hum	Humanities
LRC	Library & Student Learning Support Services
MSE	Math, Science, and Engineering
Soc Sci	Social Sciences
CTC	Career Technology

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Division:

- APA Allied Health, Physical Education, and Athletics
- AT Applied Technology
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- FPCA Fine, Performing, and Communication Arts
- Hum Humanities
- LRC Library & Student Learning Support Services
- MSE Math, Science, and Engineering
- Soc Sci Social Sciences
- CTC Career Technology

Benefits for the Students:

- **Innovative team approach**
 - **Highly personalized services**
 - **Eliminates obstacles**
 - **Increases timely completion**
 - **Collaboration across divisions**
 - **Creates a sense of belonging and validation for the student**
- 

Benefits for the College:

- **Fosters holistic and institutional responsibility**
- **Proactive vs. reactive student support services**
- **Fosters cross-functional communication and understanding**
- **Collaboration across divisions**
- **Informs data driven decisions by discipline**
- **Increases data literacy**



Student Services Administrator

- Liaison between Student Services and Instructional Services
- Provides leadership for Student Success Team
- Supports team leader
- Monitors the division data through the Student Success and Completion data dashboard
- Includes Academic Division Dean/Department Chair in Student Success Team meetings



**Student Services
Administrator**



**Academic
Division
Dean/Department
Chair**

- Liaison between Student Services and Instructional Services
- Provides updates regarding majors, classes, and division
- Includes Student Services team lead in all division meetings
- Coordinates with Student Services Administrator in identifying student needs for the division



**Student Services
Administrator**



**Academic
Division
Dean/Department
Chair**



**Intervention
Specialist**

- Directs students to academic support programs (tutor center, ETC, PASS)
- Provides students with strategies for academic success
- Tracks early alert
- Follows-up with students for making satisfactory academic progress
- Tracks and supports students in the library technology program



**Student Services
Administrator**



**Academic
Division
Dean/Department
Chair**



**Intervention
Specialist**



Counselor

- Creates student education plans
- Provides major specific counseling
- Establishes academic goals
- Works closely with Intervention Specialist
- Tracks student academic progress through Student Success and Completion data dashboard



**Student Services
Administrator**



**Academic
Division
Dean/Department
Chair**



**Intervention
Specialist**



Counselor



**Financial Aid
Specialist**

- Assists with FAFSA completion
- Conducts short financial aid presentations during student success team workshops, events, etc.
- Serves as a point of contact to other student success team members for financial aid questions
- Monitors and identifies students on warning, disqualification, and exceeding max time frame on financial aid
- Tracks incomplete FAFSA files



**Student Services
Administrator**



**Academic
Division
Dean/Department**



**Intervention
Specialist**



Counselor



**Financial Aid
Specialist**

Transformational Data Coaches

- Liaison between the Office of Institutional Research, Assessment, and Planning and the Student Success Teams to employ data to lead and effect cultural and institutional transformation towards improving the experiences and outcomes of students
- Foster an equity-minded ethos with colleagues
- Assist with the development of evidence-based student equity and success improvement plans, including targeted improvement goals, scaling timelines and benchmarks, and appropriate evaluation measures



Student Pathway to Success



YOUR MAJOR

YOUR DIVISION

Allied Health, Physical Education, and Athletics

Applied Technology

Business Education

Career Technology

Fine, Performing, and Communication Arts

Humanities

Library & Student Learning Support Services

Math, Science, and Engineering

Social Sciences



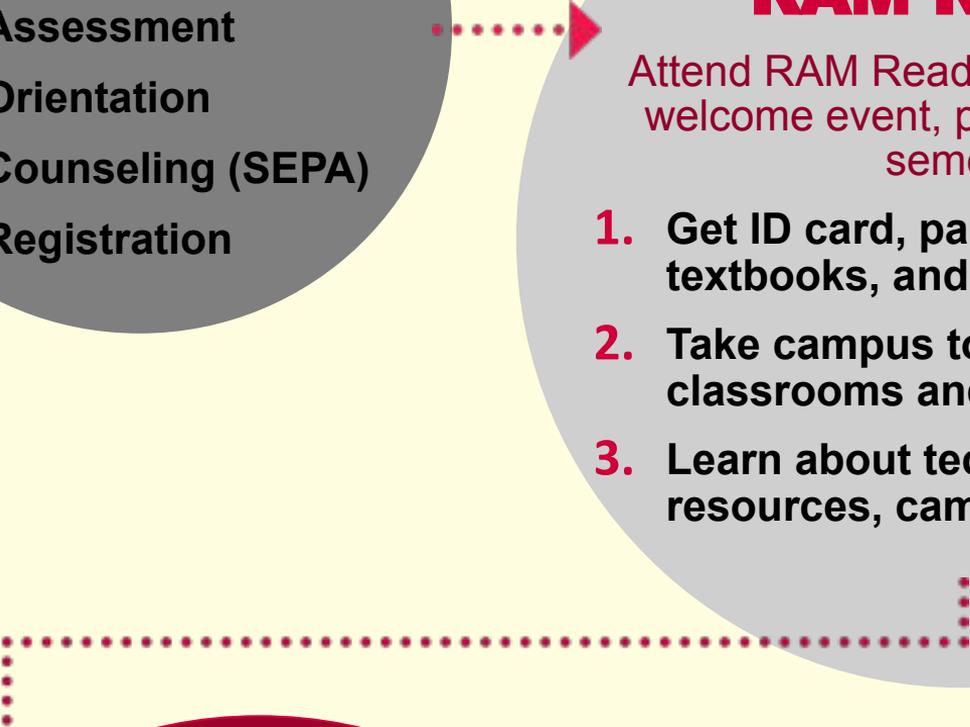
Begin Here

- 1. Application**
- 2. Assessment**
- 3. Orientation**
- 4. Counseling (SEPA)**
- 5. Registration**



Become RAM Ready

Attend RAM Ready, the new student welcome event, prior to the start of semester

- 1. Get ID card, parking permit, textbooks, and pay fees**
 - 2. Take campus tour to find classrooms and service areas**
 - 3. Learn about technology, student resources, campus life, etc.**
- 



Connect with your Success team

- Assigned to specific team of specialist
- Help with Financial Aid
- Scheduled Check-ins



Stay on Track

- Register for 15 or more units each semester
 - Apply for financial aid each year
 - Take advantage of student learning resources (tutorial center, PASS, etc.)
- 



Success!

**Congratulations
on meeting your
educational goal!**



Data Dashboard- "Clarifying the Path"



Start Strong

Choose and Enter their Path SEP

Active term: Team: **Allied Health Physical Education and Athletics, Applied Technology, Business and 6 more**
 Points: 0, 1, 2 and 9 more Active Major: **All SEP: All Holds: All First Time: All Enr in Both Math-Engl: Special Program: All Ethnicity: African-American, American Indian/ Alaskan Native, Asian and 6 more**
 Gender: **F, M, X** Age Group: **19 or Less, 20-24, 25-29 and 4 more**

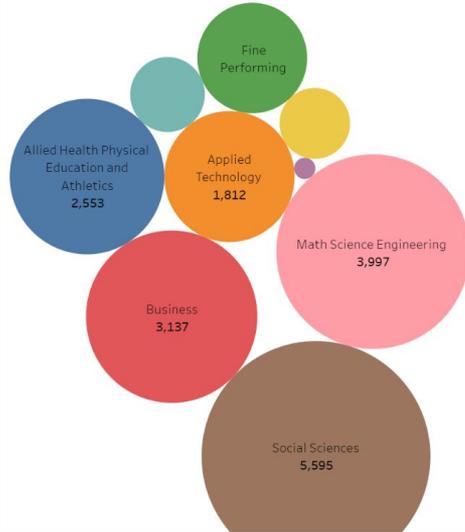
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Success Team

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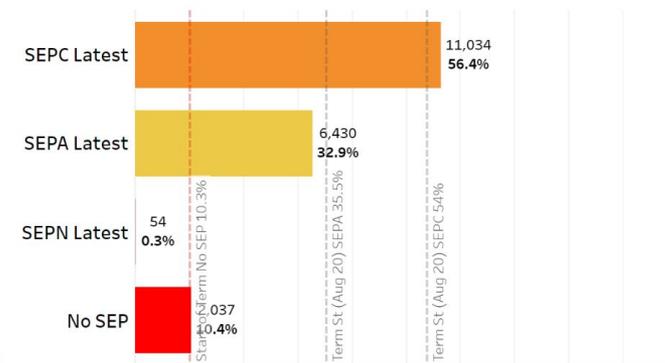
Active Major

(All)



SEP Group

(All)



Count (FCC Majors Only)

19,555

Priority Points

(All)

Any Holds

(All)

First Time Non HS

(All)

Current Enr in Math-Engl

(All)

Special Program

Calworks, DSPS, Vet, EOPS, IDILE, Puente, SYMBAA, USEAA, RAIN, CVP

(All)

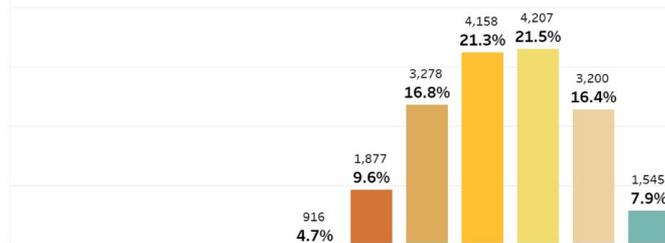
Ethnicity

(All)

Gender

(All)

Priority Points



Data Dashboards- "Ensure Learning"



Stay Strong



Equity: Completion of Transfer Level Math & English
Guided Pathways: Ensure Learning
Math and English Pass-Enr

(All)

Active term: Team: Allied Health Physical Education and Athletics, Applied Technology, Business and 6 more
 Points: 0, 1, 2 and 9 more Active Major: All SEP: All Holds: All First Time: All Enr in Both Math-Engl: Special Program: All Ethnicity: African-American, American Indian/ Alaskan Native, Asian and 6 more Gender: F, M, X Age Group: 19 or Less, 20-24, 25-29 and 4 more

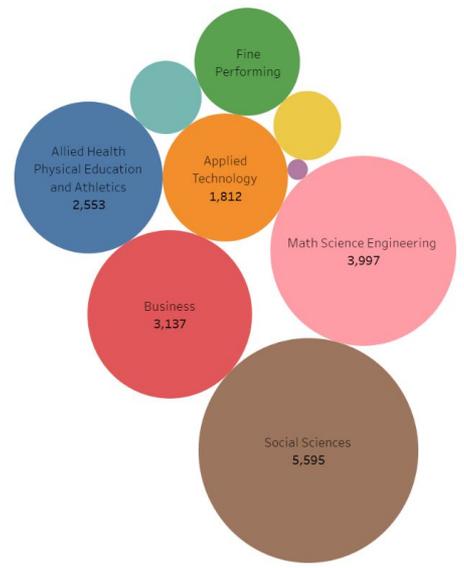
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Success Team

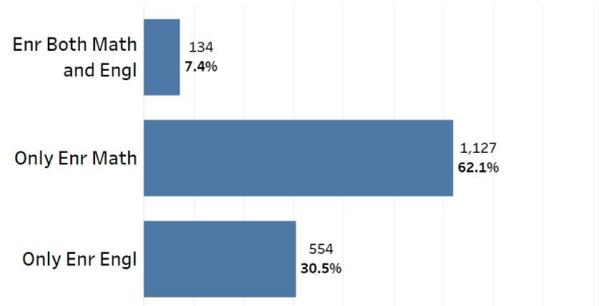
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Active Major

(All)



Enrolled in Math-Engl (Districtwide)



Count (FCC Majors Only)

19,555

Priority Points

(All)

Any Holds

(All)

First Time Non HS

(All)

SEP Group

(All)

Special Program

Calworks, DSPS, Vet, EOPS, IDILE, Pue... SYMBAA, USEAA, RAIN, CVP

(All)

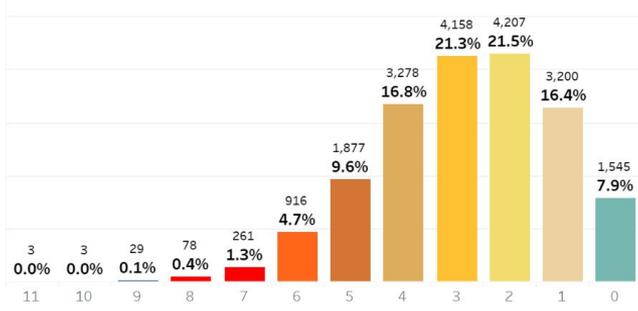
Ethnicity

(All)

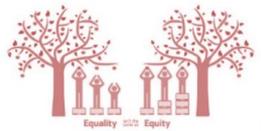
Gender

(All)

Priority Points



Data Dashboards- “Staying on the Path”



Stay Strong
Equity: Retention - Fall to Spring
Guided Pathways: Stay on the Path



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 Points: 0, 1, 2 and 9 more Active Major: **All** SEP: **All** Holds: **All** First Time: **All** Enr in Both Math-Engl: **Special Program: All** Ethnicity: **African-American, American Indian/ Alaskan Native, Asian and 6 more** Gender: **F, M, X** Age Group: **19 or Less, 20-24, 25-29 and 4 more**

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Success Team
 (Multiple values)

Active Major
 (All)

Enrolled Next Semester



Count (FCC Majors Only)

19,555

Priority Points
 (All)

Any Holds
 (All)

First Time Non HS
 (All)

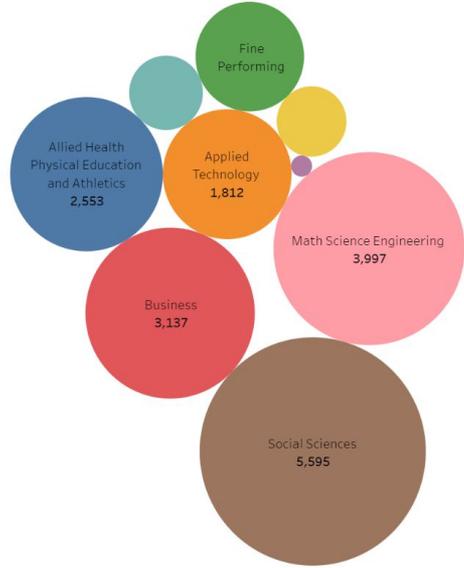
SEP Group
 (All)

Current Enr in Math-Engl
 (All)

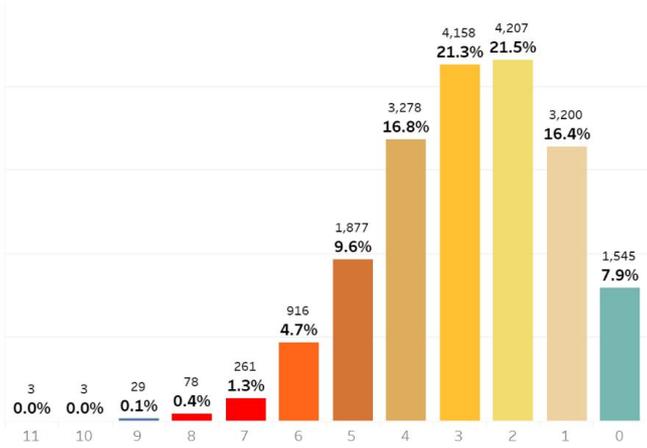
Special Program
 Calworks, DSPS, Vet, EOPS, IDILE, Puen...
 SYMBAA, USEAA, RAIN, CVP
 (All)

Ethnicity
 (All)

Gender
 (All)



Priority Points





FRESNO
CITY
COLLEGE

Thank you!

