

Moving Student Supports Online: *Counselor Connections: Supporting our Students*

Webinar Series

Wednesday, April 15th

2 p.m. - 3 p.m.



Technical announcements

- When you join you will be MUTED
- Your video will be OFF upon entry to zoom
- If you are joining by phone and computer/tablet, please connect your phone to your computer/tablet (#participantID#)

If you have a **tech issue** use the following notation:

“TECH I can’t hear.”

Asking questions & sharing ideas

Use the chat function on zoom to type your question.

- **If you have a question for a panelist** indicate the college before your question. ex: *COLLEGE NAME How do you....?*
- **If you have a general question** regarding dual enrollment use the following notation: *GENERAL What are colleges....?*
- **If you have an approach** you'd like to share, let us know in the chat. ex: *"IDEA I (Your name) have an approach to the question regarding...."*

Student Supports Webinar Series team



Luis Chavez
Senior Director



Julian West
Director



Cristina Sandoval
Program Associate



Sherry Shojaei
Program Manager

Welcome to the Moving Student Supports Online webinar!

- The purpose of these webinars and topics we will discuss.
 - Delivery equitable support services
 - Address barriers like access, connection and equipment
 - Online support platforms
 - Professional Development & Professional Learning
 - Keeping focus on student needs and engagement online
 - Support practitioner exchange and learning
- 1- hour every Wednesday; video, slides and links will be shared

Webinar participants!

The participants who are joining us today: counseling faculty, student services administrators, classified staff, Instructional faculty (counseling & non-instructional), state policy representatives, researchers, foundation and Chancellor's Office representatives, a few K-12 educators & staff, and student representatives.



Slides, links, recording and resources will be shared via email after the webinar

Counselor Connections: Supporting our Students

Rebecca LaCount

Counselor/Professor
Solano College



Lupe Dannels

Counselor
Diablo Valley College



Derek Majors

Counselor
Los Angeles Trade
Technical College



Slides, links, recording and resources will be shared via email after the webinar

Rebecca LaCount
Counselor/Professor
Solano College



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Solano College demographics

- **13,000 students**
- 31% Latinx
- 27% White
- 13% African-American
- 9% Filipino
- 9% Multi-Ethnicity
- 7% Asian and Pacific Islander
- <1% Native American
- 3% Other/Unknown
- 62% age 24 and under
- 41% receive CCPG

Solano College: Challenge 1

Challenge 1: *Student communication challenges - Students lack resources and need alternative communication.*

Ideas:

- College providing Chromebooks
- Wifi hotspots
- Use of Canvas, social media, Slack, Google Voice

Solano College: Challenge 2

Challenge 2: *Student communication challenges: How do we reach students we don't know yet?*

Idea:

- Counseling Collaborative
- Basecamp

Write your questions in the chat box and we will read them aloud

Questions?

Derek Majors

Counselor

Los Angeles Trade
Technical College



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Los Angeles Trade Technical College

Demographics

- **16,777 Students Enrolled**
- 58% Hispanic/Latinx
- 28% African American
- 16 % Asian/Pacific Islanders
- 6% White
- 2% Others
- 53% Male/47% Female

Academic Offerings

58 Degrees

68 Certificates

9 Pathways

Los Angeles Trade Technical College: Challenge 1

Challenge 1: *How are you supporting students with coping strategies during the COVID19 pandemic?*

Idea:

- Our Counselors were fortified with a plan and resources!

Los Angeles Trade Technical College: Resources

- Los Angeles Unified schools [Grab & Go Food Centers](#), 60 sites available for meal pickup.
- [Everytable](#) is offering meals to all Angelenos in need, including food distribution for seniors who need food brought to their homes, food for students and food for groups.
- [Eastside Riders](#) is providing free breakfast for students in Watts from 8:00 a.m. to 10:00 a.m.
- [LA Dream Center](#) in Silver Lake is providing free meals for all LAUSD students from 7:30 a.m. to 6:30 p.m.
- [TEACH Academy of Technologies](#) is offering free meals for pick-up to all children ages 5 through 17, with a valid student ID from any school. Meals are provided between 9:30 a.m. and 12:00 p.m.
- [Hugo's kids menu](#) will be free for guests 12 and under throughout the LAUSD closure.
- [Los Angeles Bakery](#) is offering one free bread to children ages 5 to 13, Monday through Friday from 12:00 p.m. to 2:00 p.m.
- The [City of Lynwood](#) is offering free meals from 2:00 p.m. to 3:00 p.m. for kids of all ages.
- [Toast in Whittier](#), [The Benediction in City of Industry](#) and [The Dylan in Brea](#) are offering free take-out breakfast burritos to kids ages 6 to 12 Monday through Friday from 7:00 a.m. to 8:00 a.m.

Prescriptions

- [CVS Pharmacy](#) will waive charges for home delivery of prescription medications.
- [Walgreens](#) is waiving delivery fees for all eligible prescriptions during this evolving situation and any purchase on Walgreens.com.

Financial Resources

California College Student Emergency Support Fund Must be:

- Full time student (12 units or more)
- 1 year of academic credits
- Eligible for Pell Grant or CA Promise Grant/BOG Fee Waiver
- Apply: bit.ly/covid-student-grant

Department of Social Services

- <http://dssps.lacounty.gov/wps/portal/dssps>

Legal Needs

Online Virtual Legal Clinics

- <https://careenla.simplybook.me/v/>

COUNSELING DURING THE CAMPUS CLOSURE

The campus may be closed but we are still providing remote counseling services to students to address your academic, career, and personal needs.

JOIN ANY OF THE SCHEDULED ONLINE WORKSHOPS TO GET CONNECTED

WEEK OF APRIL 6, 2020

MONDAY 4/6	THURSDAY 4/9
TIME MANAGEMENT IN THE ONLINE ENVIRONMENT 11:00AM - 12:00PM Learn tips and strategies to manage your new online learning environment. CLICK HERE TO ENTER WORKSHOP OPEN GROUP COUNSELING BQA SESSIONS CLICK THE TIME TO JOIN A SESSION 9:00AM & 2:00PM Have your questions and concerns addressed by counseling faculty.	ACCESSING TUTORING & WRITING ASSISTANCE ONLINE 11:00AM & 3:00PM Review the availability of online tutoring, mainly Net Tutor and Khan Academy. CLICK HERE TO ENTER COURSEWARE WORKSHOP CLICK HERE TO ENTER JOB/FIN WORKSHOP OPEN GROUP COUNSELING BQA SESSIONS CLICK THE TIME TO JOIN A SESSION 9:00AM Have your questions and concerns addressed by counseling faculty.
WEDNESDAY 4/8	FRIDAY 4/10
ONLINE TECHNOLOGY BASES 12:00 - 1:00PM Learn the basics of how to use Zoom, Canvas, Canvas and Canvas. CLICK HERE TO ENTER WORKSHOP OPEN GROUP COUNSELING BQA SESSIONS CLICK THE TIME TO JOIN A SESSION 10:00AM & 2:00PM Have your questions and concerns addressed by counseling faculty.	HOW DOES THIS IMPACT YOUR TRANSFER GOALS? 9:00 - 10:00AM How about CSU and UC updates to deadlines, admissions decisions, and enrollment? CLICK HERE TO ENTER WORKSHOP OPEN GROUP COUNSELING BQA SESSIONS CLICK THE TIME TO JOIN A SESSION 2:00PM Have your questions and concerns addressed by counseling faculty.

REGISTER ONLINE VIA YOUR CANVAS COUNSELING "COURSE"
Refer to the schedule on Canvas. Topics subject to change.
Limited to 100 students per session
Virtual Counseling Appointments, Drop-Ins, Email, and Chat Services Available
Monday - Thursday 8:00-5:30
Friday 8:00-2:30

Have a question? Let us know in the chat box.

Ex: LATTC how do you...

Los Angeles Trade Technical College: Challenge 2

Challenge 2: *Students will need my assistance, am I equipped meet them where they are in this new environment?*

Idea:

- Personal Experience
- Student-focused is GOOD, but now we're called to be student-connected!
- POC's + Sources of Resource = A Darn Good Counselor!

Write your questions in the chat box and we will read them aloud

Questions?



Lupe Dannels
Counselor
Diablo Valley College



Diablo Valley College Demographics*

- **19,238 students**
- 34% White
- 26% Hispanic/Latinx
- 14% Asian
- 5% African American
- 5% Filipino
- 23% First generation college
- 23.9% ESL
- 67% < 24 years
- 51% Female/58% Male
- 3 College District
- 2 campuses: PH/SRC
- 30 FT/18PT Counseling Faculty
- Puente (est. 1996)
- Umoja (est. 2013)
- MESA (est. 2014)
- FYE (est. 2015) - FA20 nterest Area (5)

*2019FA Databook

Diablo Valley College: Challenge 1

Challenge 1: *How do I transition to current technology to support students and maintain a counseling relationship?*

Idea: Benefitting from institutional support

- Just-in-time training
- Access to needed information
- Scheduling to meet student need
- College partnerships



Diablo Valley College: Challenge 2

Challenge 2: *How do I maintain my own sanity, serve students in this transition ?*

Idea: Connect, Adapt, Draw

- Innovation Flurry and fun
- The wellspring



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Questions?

Counselor to Counselor Advice

Counselor Connections: Supporting our Students

What advice would you give to counselors as they work under these conditions, while trying to keep the focus on supporting the student's needs and goals, and follow standards of practice, procedures, and processes within extraordinary circumstances while working under social distancing conditions?

Rebecca LaCount

Solano College

Derek Majors

Los Angeles Trade
Technical College

Lupe Dannels

Diablo Valley College



Slides, links, recording and resources will be shared via email after the webinar

Counselor Connections Cont.

Rebecca LaCount
Counselor/Professor
Solano College



9 Things SUPERHEROES DO DIFFERENTLY

They...

1. Offer Clarity
2. Seize the Moment
3. Live Outside Their Comfort Zone
4. Practice Realistic Optimism
5. Focus on Getting Better, Not Being Good
6. Have Grit
7. Build Their Willpower Muscle
8. Don't Tempt Fate
9. Focus on What They Will Do. Not What They Won't Do

WhoisCHICK.com

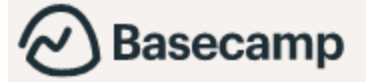


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Questions?

Join our BASECAMP Community of Practice



The screenshot shows a Basecamp interface for a public community. At the top, there is a navigation bar with icons for Home, Pings, Hey!, Activity, My Stuff, and Find. Below this is a green button that says "Go to the Clientside for Public →". The main heading is "Public CACN, a community of practice sponsored & facilitated by the Career Ladders Project". A descriptive paragraph follows: "The CaCN (California Counseling Network) basecamp group, open to ALL student support services professionals and counselors at high schools and community colleges, serves as a communication and exchange tool in support of student success and equity." Below the text is a row of member avatars, some represented by initials in colored circles (AA, AM, AZ, AE, AD, AD, AA, AD, AA, AD, AZ, AZ, ADL, AG) and others by profile pictures. To the right of the avatars is a button that says "Add/remove people". The main content area is divided into three sections: "Campfire" with two messages from Kerry Compton and Deidre Hill-Valdivia, Ed.D.; "Message Board" with two posts titled "Student Supports Going Virtual!"; and "Docs & Files" with two folders labeled "Student Services Ready. Set." and "Resources and Articles II (GP)".

If interested in joining, please respond to our follow up email.

Resources

- CLP curated list of Internet access and online resources for students and colleges
- Chancellor's Office
 - COVID-19 webpage
 - Wednesday Webinar Updates
 - Vision Resource Center

Join us for the next webinar



Wednesday, April 22nd from 2 p.m. to 3 p.m.

Focus: Student Support Classified Staff
Providing Critical Remote Work

Video, powerpoint and other resources will be emailed to you following today's webinar.

*THANK YOU for joining us
today.*

This webinar is part of a series produced by Career Ladders Project with funding from the California Community Colleges Chancellor's Office.